

Terms & Conditions

Booking and Payment

To book your training place book via the website by clicking on your chosen course with the date you can attend. You can also contact us directly by email or phone to book a course.

Bookings are confirmed once full payment has been received. The booking can be paid for online through our secure site or:

In person payment
Via bank transfer
PayPal

Once you complete the payment process you will receive a confirmation email and instructions relating to your training.

The course work may be emailed to you, or you may be a course that the theory is done online via a learning portal before attending the training day.

All payments must be completed before the first day of training. PayPal pay in 3 is available to spread the cost of your training.

In any instance where deposits are made to secure your chosen date. Please note all booking fees/deposits are non-refundable.

Cancelation or rescheduling of dates.

When you have booked and make the payment for any training course, you are waiving your cancellation rights as per the Consumer Contracts Regulations 2013. Course fees for all courses are non-refundable. If there are any changes to dates this must be made 7 days prior to course start date and will incur an administration fee of £30.

If a student doesn't attend training has lost 100% of the training course cost unless agreed otherwise by the Director of training.

Course prerequisites

The consumer must ensure they have made relevant inquiries with their insurance provider and awarding body for their respective country in relation to accreditation/recognised qualification regarding any course. There are variations in recognised accreditation and Professional Salon Training Ltd take no responsibility for accreditation, or recognition of any such accreditation out with the United Kingdom.

Some courses require a prerequisite qualification to attend (stated on the website). Also, please ensure you are confident to attend a short course as a one-day training course can be intensive and highly skilled, particularly if you are new to the industry or returning to the industry. Our tutors are always going to support all learners, but we need candidates to be aware of the potential challenges and work required to achieve industry standards.

Patch Testing

The training centre facilitates patch testing. It is the sole responsibility of any candidate attending a course to ensure that any models (or themselves) they bring along with them have had the relevant patch tests carried out at least 24-48hours prior to the course. Instances where we provide models it is our sole responsibility to ensure that relevant patch tests have been carried out.

The skills and techniques demonstrated and taught within the content of all courses, when followed correctly, demonstrate safe procedures. All courses are taught in accordance with strict health and safety guidelines and consultation and patch test procedures. The theory manual is a tool to be used to learn further knowledge of any practical aspects that are not a course requirement. As with any treatment, there are risks, it is the responsibility of the individual students performing the treatment to adhere to these guidelines and to be fully aware of the risks involved and explain them in clearly to any client prior to any treatment being performed.

Course Times

Please note the hours per course are a guide and may vary depending on class ability, class sizes and speed at which each individual candidate learns at.

Please arrive 5mins before the course start time to allow time to get comfortable.

Certificates

Please provide us with your full name as you would like it to appear on your certificate when booking. Most certificates are issued on the day.

Medical Conditions

Please make us aware of any medical/serious health conditions that may affect your practical training days. All students are required to disclose any medical conditions at the time of booking, as an important part of training is to deliver and receive treatments.

Course Content & Class Sizes

Professional salon training Ltd reserve the right to make reasonable adjustments to the content delivered when required. Class sizes are a maximum of 10 and numbers can vary.

On occasion candidates may be joined with students from other places on the same course and have different backgrounds.

Refunds and feedback

When a student attends a practical session and leaves satisfied with the training on the day there is no refund available unless it is raised to a member of staff present at the training or on the post lesson evaluation at the end of the session.

When a student books and pays for a course, they are entering into a binding contract in line with the terms and conditions stated herein.

Kits

Kits are not stocked and placed as a bulk order once full payment is received. We aim to do this as a collective order to reduce several deliveries. This may result in a kit being issued after the first day of training. This is also for insurance reasons that you can't have a kit until you are qualified. Kits are non-refundable once ordered if the course has been passed.